



**Communications Bulletin**  
**Fayetteville, NC**  
**March 20, 2020**

***Subject: Plant Shutdown – Health / Market Conditions***

**2020 COVID-19 Plant Shutdown**

The purpose of this notice is to inform employees of the 2020 Fayetteville Production Plant Shutdown due to the sudden decline in demand as a result of the rapid spread of COVID-19 in our region.

We are now balancing off inventories and preparing the plant for shutdown. While it is still undetermined, the shutdown is expected to last until at least April 3, but the final determination will be made by Akron headquarters based on market conditions and the COVID-19 impact. Please understand this is a situation none of us have ever experienced, but all of us will overcome.

Associates may call telephone number **(910) 630-5212** for updates on plant status, and when Associates are required to return to work. In addition, Associates will receive messages and updates through the Fayetteville emergency notification system if you are enrolled.

Each Associate will be given a packet that will contain information explaining how to apply for **State Unemployment Benefits**, as well as information regarding **Supplemental Unemployment** and any other benefits that may be available.

**Stay safe, stay informed, and practice social distancing.**

**Thank you.**

## Goodyear-Fayetteville (COVID-19) Shutdown March 2020

1. Immediately, file for your unemployment benefits through this website:  
[www.des.nc.gov](http://www.des.nc.gov) You may call the Customer Call Center at 888-737-0259 for assistance
    - Once your claim is received, they will e-mail or post mail you a Determination Letter with details of how much you are eligible to receive from the state unemployment plan.
  2. When you receive your Determination Letter from the state, you must send a copy of that letter to Human Resources at the Fayetteville plant. **(choose one of these options)**
    - Bring letter to guard house and place in the locked box under the shelter.
    - E-mail a copy of your letter to the H R Specialist in your dept.
      - Mix/Receiving/ Prep: [patty\\_struck@goodyear.com](mailto:patty_struck@goodyear.com)
      - Tire Assembly: [dean.anderson@goodyear.com](mailto:dean.anderson@goodyear.com)
      - Curing/FF/Ship: [angelia\\_galloway@goodyear.com](mailto:angelia_galloway@goodyear.com)
      - Maintenance: [gina\\_guilliams@goodyear.com](mailto:gina_guilliams@goodyear.com)
- Note:** please write your clock card# on your letter

### Layoff payment process:

Associates will receive 80% of their 40- hour work week. **(example only)**

- 80% of your 40-hour work week equals = \$1000.
- State unemployment benefit received = \$ 350.
- Your weekly SUB payment = \$ 650.

### **Keep in mind, in order to receive any SUB payment from Goodyear you must:**

1. File for your **state unemployment** benefits and follow their requirements.
2. Send HR your **determination letter** received from the state.

# NC State Unemployment Application Process

## File Your Unemployment Application

You can apply for benefits online 24 hours a day, seven days a week at [www.des.nc.gov](http://www.des.nc.gov) If you need help, contact our Customer Call Center at 888-737-0259, Monday through Friday, from 8 a.m. to 4:30 p.m.

- You must create an online account to file an application for Unemployment Insurance online. Your account also provides access to the Claimant Self-Service Portal, where you can get information about your claim at any time.

To create your online account, you will need your Social Security Number and a valid email address.

## Create Your Online Account

1. Select **Sign Up** on the DES webpage
2. Enter your Social Security Number twice.
3. Select 'Next.'
4. You will then reach the 'Account Creation' page. Here you will:
  - Create a username.
  - Enter your email address twice.
  - Create a pin number.
  - Enter your contact phone number.
  - Create a password.
5. Select 'Create Account.'
6. After your new account is created, an email will be sent to the email address you provided during your account creation. Select the link in the email to activate the account. The link is only valid for one hour. You can now **Sign In** to the website using your user name and password.

**Based on the volume of calls/ applications to the State Unemployment, expect delays in the online application process**



## **COVID 19 SHUTDOWN BENEFITS SHEET**

NOTE: The information on this statement has been prepared from current records and the Company reserves the right to correct any errors. The following information is a summary of benefits upon COVID 19 Shutdown. It is presented to give you an overview of the benefits. In all cases the actual benefits will be determined based on the collective bargaining agreement in effect at the time of your COVID 19 Shutdown.

### **Employee Savings Plan (401k)**

This plan is administered by Empower Retirement  
All questions should be directed to 1-844-465-4455.

A COVID 19 Shutdown is not considered termination under this plan. Therefore, you are not eligible for a distribution of 401K savings.

While on COVID 19 Shutdown you are still eligible to make application for a hardship withdrawal. While this may be an option, guidelines are controlled by federal law. Hardship withdrawals are granted only if the withdrawal is necessary to meet the heavy financial need of the employee.

Employee contributions will cease with your last active pay. *If you are repaying a current loan while on COVID 19 Shutdown, you must contact Empower Retirement to obtain payment instructions to avoid default.*

### **Medical / Dental/Vision**

If you were eligible for medical/dental coverage prior to the COVID 19 Shutdown, coverage under the plan will be continued. Your premiums will be held in arrears and will be doubled deducted when you return from shut-down.

### **Optional Life Insurance**

During the COVID 19 Shutdown, your Metlife GUL Premiums will need to be paid directly to Metlife in order to continue coverage. You may contact Metlife for payment instructions at 1-888-343-6897. Upon return if you do not see payroll deductions for your Optional Life premiums you will need to contact the self-service center to request deductions to be restarted. 1-844-449-4772.

### **Vacation Information**

Your eligible vacation amount remains at the level prior to COVID 19 Shutdown. If you desire to utilize a Pay-in-Lieu for some/all remaining vacation while on COVID 19 Shutdown, a Pay-in Lieu form must be submitted. Any monies received will be counted as part of your weekly income for unemployment/SUB calculations.

### **Supplemental Unemployment Benefits (SUB)**

This benefit is paid to supplement benefits from the state This means that you do have to file an application for SUB benefits for any week in which you receive unemployment benefits from the State of North Carolina.

Sub application procedure will be covered with you at the time of COVID 19 Shutdown.

### **Contact Information**

It is imperative while on COVID 19 Shutdown to maintain correct contact information. You can do so by logging in to the Goodyear Self-Service Portal. <https://selfservice.goodyear.com>

# The Goodyear Tire & Rubber Company

**COVID 19 Fayetteville Updates** 910-630-5212

**The Self Service Portal**

<http://selfservice.goodyear.com>

8:00 a.m. to 6:00 p.m. Eastern time Monday thru Friday

Phone: 844-449-4772

**Anthem: Blue Cross/Blue Shield**

[www.anthem.com](http://www.anthem.com)

Phone: 1-800-792-7484

**Eye Med: Vision**

[www.eyemedvisioncare.com](http://www.eyemedvisioncare.com)

Phone: 1-866-723-0513

**Empower: 401K**

[www.savingtoretire.com](http://www.savingtoretire.com)

800-345-2345

**Benefit Wallet (Health Savings Account)**

[www.mybenefitwallet.com](http://www.mybenefitwallet.com)

877-472-4200

**Achieve Solutions**

877-606-1129

**Tire Purchase Program**

800-667-8138

**Proof of Employment**

Or verify.theworknumber(+ Co. Code 10521)

800-367-5690

**Employee Salary Key (for verification)**

Co. Code 10521, SS #, Pin #, (last 4 of SS#)

800-3667-5690

**Receiving/Raw Materials & Mixing/Component Prep**

Patty Struck

[patty\\_struck@goodyear.com](mailto:patty_struck@goodyear.com)

910-884-1104

**Tire Assembly**

Dean Anderson

[dean.anderson@goodyear.com](mailto:dean.anderson@goodyear.com)

910-630-5240

**Curing/Final Finish/Shipping**

Angelia Galloway

[angelia\\_galloway@goodyear.com](mailto:angelia_galloway@goodyear.com)

910-884-1303

**Maintenance**

Gina Guilliams

[gina\\_guilliams@goodyear.com](mailto:gina_guilliams@goodyear.com)

910-630-5218

**Benefits**

Ashley Flantos

[ashley\\_flantos@goodyear.com](mailto:ashley_flantos@goodyear.com)

910-630-5247

**Union Hall**

910-822-1906

Eric Buck

[eric\\_buck@goodyear.com](mailto:eric_buck@goodyear.com)

910-630-5222

Kent Listoe

[kent\\_listoe@goodyear.com](mailto:kent_listoe@goodyear.com)

910-884-1153

Robbi Strother

[robbi\\_strother@goodyear.com](mailto:robbi_strother@goodyear.com)

910-630-5243